



29 Franklin Road,
Pukekohe, 2120,
New Zealand
Phone: 021 170 7425
Email: admin@fbb.nz

COMPLAINTS PROCEDURE

All complaints must be submitted in writing to the General Manager - jamie@fbb.nz.

Complaints made against individuals for violating the Code of Conduct will be investigated by the Disciplinary Committee.

1. This committee will consist of the General Manager, the Head Coach and a nominated staff member.
2. The committee will gather evidence, collect statements, and hold a hearing if deemed necessary.
3. Individuals are not required to attend a hearing, but if they elect to attend may bring a support person with them.
4. The committee may only act on the evidence before it.
5. The disciplinary committee has the power to impose sanctions based on the Franklin Basketball Association Constitution.

RIGHT TO APPEAL

Players, Coaches, Spectators and Referees have the right of appeal against any disciplinary decision made by a disciplinary committee.

Appeals must be lodged in writing within seven days of the committee's original decision. Appeals will be heard by a committee consisting of the Franklin General Manager, a nominated Franklin Board Member and a nominated staff member.

Appeals must be based upon one or more of the following four criteria:

1. An Appeal based on an incorrect process, that is the Disciplinary Committee did not follow the process as described above.
2. An appeal based on the evidence before the committee. That is if the decision of the committee was based on evidence that is believed to be incorrect or untrue.
3. An appeal based on new evidence. That is, new evidence can be provided that was not considered in the original decision of the committee.
4. An appeal based on precedent. That is a precedent has been set in a similar situation with a different outcome, or it is believed that that the outcome is inconsistent with the nature of the original act/omission.